

University  
of Applied  
Sciences

SAXION

# Student Handbook

hwangyonghamnida  
Velkommen  
WELCOMME  
Wolkom  
Willkommen  
Dobrodošli  
Benvenuto  
Kalōsorisate  
tavitamoriloptun  
Bevenuto  
Kalōsorisate  
Wolkom  
Dobrodošli  
Bienvenue  
Aloha  
Swaagatham  
yōkoso  
Vitāmete  
Välkommen  
Velkommen  
tavitamoriloptun  
Bemvindo  
Mabuhay  
Ahlanwasahla  
Willkommen  
välkommen  
vitāmete  
shalom  
Welkom  
WELCOMME  
Merhaba  
WELCOME  
Ahlanwasahla  
Dobrodošli  
Swaagatham  
Bevenuto

# Welcome!

Welcome to Saxion University of Applied Sciences. To you, the decision to study abroad might have been a small one, but it may now look a rather big step in practice.

Studying in another country (often in a language other than your mother tongue), another culture, another study environment, is a challenge that has now become a reality. Although all these changes may seem to be overwhelming, we would like you to know that we, at Saxion, are reaching out to you and hope that you will feel welcome during the time of your study. This Handbook is the first item of this stretched out hand to you. Although it is only a paper gesture, we hope it will give you an insight into studying and living in the Netherlands at Saxion University of Applied Sciences. I also hope that it will help you to deal with all these new choices, procedures to follow, and so on, that are needed for you to adapt to life and study with us.

With your choice of international education in another country, you have made a move into an ever globalising world. You have chosen to become part of a global village and have access to the best of both worlds - your own background from your own country, combined with international education and research - offering you the opportunity to be a part of internationalization and have an international career. Saxion is proud to be able to contribute to your international education and your development in becoming this global citizen the world needs. I wish you a successful and enjoyable period of study with us and hope you will be able to achieve all the goals you have set for yourself.

We hope you will have a great (study) time at Saxion.

Mr. Chris van den Borne  
*Director, International Office*  
*Saxion University of Applied Sciences*



# Table of contents

<b>H1 Introduction</b>	<b>6</b>
- About Saxion	7
- The International Office	9
<b>H2 Three campuses</b>	<b>10</b>
- Apeldoorn Campus	13
- Deventer Campus	15
- Enschede Campus	17
<b>H3 Our Services, Facilities, and Organisations</b>	<b>18</b>
- Student Support Services	19
- Student Support Facilities	24
- Information Facilities	26
- Residence Permit, Registration	27
- Health and Finance	28
- Housing	30
- Shopping	31
- Markets	32
- Public Transportation	33
- Student Associations	38
- Educational Organisations	39
- General Information	40
<b>H4 Tourist Information, Culture and Leisure</b>	<b>42</b>
- Intro to the Netherlands	43
- Three Saxion Host Cities	44
- Dutch Holidays	47
- Dutch Festivals	48
- Sports Activities	53
- Sports for Students	54
- Travelling in the Netherlands	55
<b>H5 Dutch Language</b>	<b>58</b>
- Dutch Words and Phrases	59
- Useful Websites	64



# 1. Introduction



# About Saxion

## About Saxion

Saxion University of Applied Sciences is one of the largest institutions of higher education in the Netherlands, with over 27,000 students (and still growing!) Saxion University has a rich history - its roots can be traced back to 1875. A merger of two educational institutions, the Hogeschool Enschede and Hogeschool IJsseland, in 1998 paved the way for Saxion University in its present form. This merger enabled Saxion to build further on its strong position in Dutch higher education and, since then, Saxion University has come to be recognized as an important centre of expertise at regional, national and international level.

## Location

Saxion University of Applied Sciences has three campuses in the Eastern Netherlands - one campus in each of the three Dutch cities of Deventer, Enschede and Apeldoorn. Thanks to the important contribution of agriculture to the local economy, this region is renowned for its beautiful countryside and fairly relaxed pace of life. However, all three Saxion locations have good public transport links, meaning that the hustle and bustle of the major cities of Amsterdam, Rotterdam, Utrecht and The Hague is no more than 1½ hours away.

## Quality of Education

Saxion offers a broad range of courses at various levels, including many international programmes. The quality of education at Saxion is monitored by the Dutch Ministry of Education, Culture and Science,

as well as being accredited by several international bodies, assuring you that the programmes on offer are of a high standard.

## International Approach

We are very proud of our diverse student body. Our international student population tops 3,500 students with a total of 55 different nationalities. Many of Saxion's full-time educational courses are already conducted in English, with more being added each year. Our 'international classrooms' are made up of a mix of students from all over the world. In this way we provide you with a truly multi-cultural experience in which you can compare experiences with and learn from fellow students of different backgrounds and nationalities.

## Support to Students

Education at Saxion is very student-focused and we offer you support not only from an academic point of view but also in terms of your personal development. While studying at Saxion University you will have the opportunity to gain both the knowledge and the skills you require to continue on your chosen career path.





# The International Office

The International Office is your entry point to the International Courses at Saxion University of Applied Sciences. As International Office staff, we are honoured to assist Saxion international students in various different ways, from organizing cultural activities to arranging accommodation for newly arrived students, from providing language courses to helping students with applying for scholarships and internships. The International Office also assists international students throughout their studies at Saxion University, coordinating between the Academic Institutes, the students, lecturing staff, and external organisations. One of our main missions is to speed up the internationalization process within and outside Saxion by promoting international cooperation and exchange programmes, and setting up more and more international projects.

Saxion University of Applied Sciences  
Department International Office

**Handelskade 75**  
7417 DH Deventer

**M.H. Tromplaan 28**  
7513 AB Enschede

**E-mail:** [internationaloffice@saxion.nl](mailto:internationaloffice@saxion.nl)

**Website:** [saxion.edu](http://saxion.edu)

**Facebook:** [www.facebook.com/saxionuniversity](http://www.facebook.com/saxionuniversity)

The International office have an emergency number:  
0031 (0)6 12 08 88 57

(The emergency number to call the police, the fire brigade or an ambulance is 112)

**S** Website: [intosaxion.com](http://intosaxion.com)

**T** Twitter: [www.twitter.com/saxionuas](http://www.twitter.com/saxionuas)

**f** Facebook: [facebook.com/SaxionUniversity](http://facebook.com/SaxionUniversity)

**I** Instagram: [www.instagram.com/saxionuas](http://www.instagram.com/saxionuas)



## 2. **Three campuses**







HISTORIEK  
STUDELING

Van Hemtstr

# Apeldoorn campus

## Apeldoorn Campus

Saxion has a new building since September 2016.

## Main Location Spoorstraat

General telephone number: 088 - 019 57 57

## Visiting address:

Spoorstraat 29  
7311 PE Apeldoorn

## Postal address:

Po Box 70000  
7301 GC Apeldoorn  
(stating name and department)

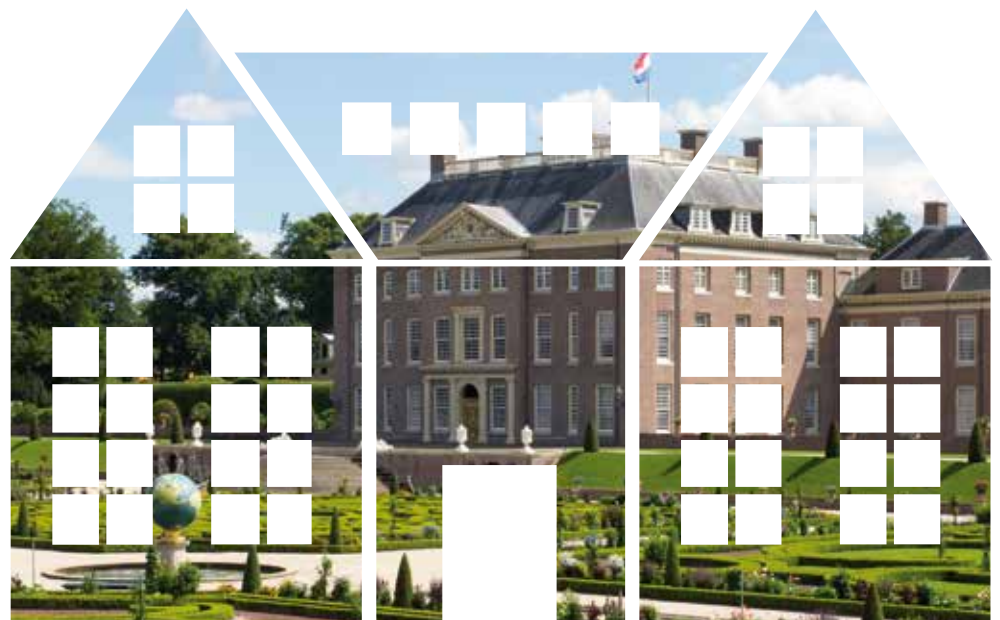
## Opening hours:

Monday till Friday: 8:15- 17:30

During holidays and public holidays: Closed

## Facilities

Facility Desk, canteen and WiFi



SANTON



# Deventer campus

## How to find your way in the building

The lecture rooms, practical rooms, and offices have a 'number' which starts with A, B, C or D (depending on what wing of the building the room is situated in), followed by the floor number and then the room number. For example, room A 5.07 is located on the 5th floor of the A wing and room B 3.56 is located on the 3rd floor of the B wing.

On each floor reference guides with room numbers are to be found, so you should have no trouble finding where you are supposed to go, provided you have the room number.

## Opening Hours

The building is open in accordance with the following schedule:

Monday to Thursday 7:30 - 22:00

Friday 7:30 - 17:30

During holidays: Monday to Friday 7:30 - 17:30

## Student Support Services

1st Floor (near Student Desk)

Prayer room

Weelchair lift near entrance Deventer

## Front Desk International Student Registration

1st Floor (near Student Desk)

## Other Locations

*Printservice:* room B1.12

*Syllabus shop:* room B 0.28

*Library:* Behind the Study Landscape on the first floor (C1.99)

*Canteen and Café Pafraet:* Ground floor, hall

*Helpdesk computers:* First floor, near Student Desk

Smoking area outside the Saxion building

## Contact Information

General telephone number: 088 - 019 3663

## Visiting address:

Handelskade 75

7417 DH Deventer







# Enschede campus

Enschede campus is located at the following addresses:

1. Main location 'Ko Wierenga'
2. Location 'Epy Drost'
3. Edith Stein

## How to find your way in the building

The main building is divided in five sections:

1. Forum
2. Elderink
3. Haanstra
4. Wolvecamp
5. Schierbeek

Similar to the Deventer campus, it is not that difficult to find your way as long as you know the room number. For example, room F 1.82 is located on the first floor of F section. Room numbers starting with G are in main building 'Epy Drost', which is located quite close to 'Ko Wierenga'. For example, room G-4.21 is located on the 4th floor of the building.

## Opening Hours

The main building is open in accordance with the following schedule:

Monday to Thursday 7:30 – 22:00

Friday 7:30 – 17:30

During holidays the opening hours are Monday to Friday from 7:30 – 17:30

## Student Support Services

Ground floor, Facility Desk (beside the Physiotherapist)

*Printservice*: room F0.53

*Front Desk International office*: First floor

*Student Desk (studentenbalie)*: First floor

## Other Locations

*Free flow restaurant*: Ground floor Forum

*Grand Café*: Ground floor Schierbeek

*Meeting rooms*: all floors

*Helpdesk Computers*: +31 (0)570 - 603600

*Photocopy machines*: everywhere in the building

*Soft drink and Candy Vending-machines*: every floor in the building

Smoking area outside the Saxion building

## Central Hall

Meeting point, Physiotherapist, Prayer room and Doctor + Printservice.

## Contact information

General telephone number: 088 - 019 111

### Visiting address:

M.H. Tromplaan 28  
7513 AB Enschede

### Postal address:

Postbus 70.000  
7500 KB Enschede  
(stating name and department)

### 3. **Our Services, Facilities and Organisations**



# Student Support Services

## Student Registration (SR)

SR is intended for (applicant) students and course members with questions related to studying at Saxion and studying in general. Staff at the Student Desk will be able to answer your questions, provide statements, refer you to the right person at other services or academies.

### Below are the main services provided by SR.

- Choice of a study programme at Saxion, issues regarding prior education, and more in general regarding senior secondary vocational education (MBO), higher professional education (HBO) and higher education (WO).
- Enrolment and re-registration for course programmes at Saxion, admission examinations.
- Statements (tuition fees paid, etc.).
- Possibilities and facilities regarding personal circumstances (e.g. info for disabled students).
- Rights and obligations of students as pointed out in the education and examination regulations and the student statute.
- Timetables and changes to timetables using the intranet.
- General questions on what information about Saxion can be found on the intranet.
- Enrolling for training programmes and workshops in the area of study skills and personal skills.
- Problems with the issued login account.
- Information and enrolment Studium Generale. ISR also arranges payments.
- To obtain a new student card in case of loss or theft

- To obtain a sports card
- For specific training programmes and workshops
- For admission tickets for various cultural activities

## Student Desk (Studentenbalie)

The Student Desk is intended for all Students of Saxion. They will answer all your questions about your registration, they can also make appointments with student counsellors, the student psychologist language support and contact persons at academies etc. Furthermore, the Student Desk has information material relating to the study programmes as well as various forms.

Below is the table with contact details of SR and the Student Desk for Saxion Campuses.

SR & Student Desk Deventer	SR & Student Desk Enschede
First Floor	First floor, immediately after the escalator.
SR is open on workdays: Please check the opening hours!	SR is open on workdays: Please check the opening hours!
Telephone number: 088 - 019 3773	Telephone number: 088 - 019 1808
Email: studentenbalie@saxion.nl	Email: studentenbalie@saxion.nl

### Study and Career Adviser

When you are in doubt about the choice of your degree, or you intend to quit your studies and have no idea which new degree to start, then you can visit our career guidance adviser.



### Student Psychologist/Clinical Counsellor

Students with personal problems can ask for an appointment with the student psychologist. Possible areas for discussion could be homesickness, problems with concentration, issues making contacts etc. The student psychologist is also the confidential counsellor responsible in cases of (sexual) intimidation.

You can make an appointment with a counsellor through the Student Desk.

### Laws and Rules Adviser

For students with questions about rules with regard to enrolment, study progress, student publications or lecture fees. Also for complaints and information regarding appeals against decisions made with regard to study.

Information given to one of the above mentioned officials will not be stored in a student's personal administration files. These advisers are trusted representatives in their positions as career guidance advisers, student psychologists or laws and rules advisers. These services are confidential.

### Student Pastoral Service

If you wish to see the student pastor please ask at the student service center desk. There is also information available at the International Student Registration.

### Student Counselor/Dean

You can contact a student counselor if, for example:

- academic progress is hampered through no fault of your own, for instance because of illness or family circumstances,
- you do not agree with a decision of your course,
- you are in financial difficulties,
- you wish to terminate your enrolment,
- you have problems with authorities outside Saxion,
- you have to make a complaint about a staff member or fellow student.

### Connect traineeship programme

Through Connect, Saxion University and University Twente offer unique opportunities for both international graduates and companies. Companies can easily access recent graduates with high potential, getting the chance to hire them for a fixed period of time under attractive conditions. For graduates, the programme helps them to find their way into the Dutch job market. It is a way to kickstart their career. The additional training programme is designed to be useful to students who wish to work in The Netherlands.

Through different formats (traineeship, internship, etc), young professionals and students in the final phase of their studies obtain work experience and broaden their networks. Both Saxion and University of Twente use their extensive network of companies and organisations in order to find the perfect match that corresponds with the education and ambitions of the candidate. Employers have international ambitions and are interested in hiring Connect candidates because of their knowledge of, and experience in, specific cultures, languages and countries. Employers hire candidates not only as technical staff, but also for management, logistics, sales and marketing positions. Through the institution's extensive network of companies and organisations in different industries, candidates have excellent opportunities to find interesting positions. On our website you can read experiences of former Connect participants:  
[saxion.edu/connect/testimonials](http://saxion.edu/connect/testimonials).

You can visit the Connect webpage for more detailed information: [saxion.edu/connect](http://saxion.edu/connect)

### Mentor/Tutor

Each international course is assigned a mentor. The mentor is responsible for keeping up to date with the academic progress of the students. All aspects regarding study can be fully discussed with the group mentor.

The mentor will play a central role in introducing international students to life at an institution such as Saxion University. All issues concerning administration, including travel, housing, insurance, health etc. should be discussed with International Student Registration.

### Counselors

If you are faced with (personal) problems of any kind that might influence your study you can discuss them privately with a member of International Office. Make an appointment at the Front Desk. If you prefer to discuss this with someone else outside the International Office, you could speak with one of our study counsellors, the student psychologist or the student pastoral services. Each conversation will be kept confidential. They might refer you to someone professional, or they can mediate for you if necessary.

### In Case of Emergency

#### What to do?

The emergency number to call the police, the fire brigade or an ambulance is 112.

When you have questions or need help, but it is not an emergency, you can dial this public number:  
0900-8844

#### Contact the International Office:

*If you are staying in Deventer:*

0031 (0)6 12 08 88 57





### Fire alarm system procedure at Saxion

- Call extension (0031) 88 - 019 3663 in case of fire, accident or injury.
- Saxion buildings are equipped with a fire alarm and smoke detection system.
- Manually operated fire alarms are near the fire hoses in all corridors.
- Automatic smoke detectors are mounted throughout the building.
- In case of a fire please activate the nearest manual alarm (break the glass and press the button).
- Reception personnel will take the appropriate action immediately.
- Course participants are kindly requested to follow the safety instructions to evacuate the building, given by the officers, who wear a yellow pullover with the letters BHV, and / or those given through the intercom.
- After an alarm the Saxion building will be divided into compartments. This will be done by automatic sliding doors to prevent smoke and/or gas from spreading throughout the building.
- It also provides the opportunity to evacuate the building safely. Only staircases must be used as escape routes. Do NOT use the elevators.
- In case of an evacuation, one will be notified by a SLOW WHOOP signal. This is a high/low sound and a message from the central speaker system.

- As soon as all is safe, an 'all clear signal' (consisting of a constant tone and message) will be given. It is in the interest of the students that Saxion integrally practices the procedures and obligations periodically. For that reason, fire drills will take place regularly.

### Security

It is the objective of the Saxion Board of Directors that the course participants and their belongings are safe and secure in the building. The Saxion Board advises students kindly to take their belongings from the lecture rooms, computer rooms and others when they leave these particular rooms, even during each break. Saxion cannot be held responsible for any loss or theft of any kind.



# Student Support Facilities

## Library

Saxion Library has three branches: in Enschede, Deventer and Apeldoorn. Every registered student is a member of the library and can borrow material with a valid student card. Assistance is offered at the reference desk and through Twitter: @Saxionbieb.

Saxion Library is available 24/7 through the website [www.saxionbibliotheek.nl](http://www.saxionbibliotheek.nl). All the available materials can be found this website. The library has access to important databases such as Lexis, Nexis/Krantenbank, Medline, ScienceDirect and EBSCO which can also be used from home. In the library you will find a reference and lending collection, journals and newspapers. At every lending library, materials can be requested through the catalogue and can be delivered to the desired library. Materials can be picked up at and returned to the circulation desk. Materials requested from other (library) locations are available at the circulation desk after two working days. There are rooms available in the library to view and edit AV-material. There are also study rooms and computer workstations available. Computer workstations are available by making a reservation using the computer reservation system. WIFI access is available for laptops.

The library also provides access to printers, copy machines, and (free) multi-functional scanners.

Besides this, the Saxion Library offers special assistance with Scriptie Support (for your thesis), Copyright Information Services, Saxion Publication Services and training programs. Please refer to the website for further details. You can use the English

language-switch on [www.saxionbibliotheek.nl](http://www.saxionbibliotheek.nl) to read the most important website sections in English.

## Opening hours Enschede and Deventer:

Monday to Thursday (08:30 - 19:00)

Friday (08:30 - 17:00)

Weekends (closed)

## Opening hours Apeldoorn:

Monday to Friday (08:30 - 17:00)

## Computer facilities

*Deventer:* in C 1.99 you can find the Study Landscape. Here you will find many computers. There are also several computer rooms on almost all floors, where you can work.

*Enschede:* in 'The Study Landscape' you can find many computers to work on when you use the library there. Besides, in all sections of the building the schools have their own computer rooms.

The ICT centre is responsible for, among other things, network management, application management, management of audio-visual media and the help desk. All students have their own login account (username + password). With this account you can use any computer at Saxion and gain access to specific network tools, depending on your programme, like Wi-Fi printers, specific software, [mijnsaxion.nl](http://mijnsaxion.nl) (portal for students and employees), Blackboard, BISON (for study results and exam subscriptions), Saxion email ([webmail.saxion.nl](mailto:webmail.saxion.nl)) etc.



## Computer Helpdesk

You are welcome at the help desk with questions and problems concerning computers, applications and the network. The helpdesk can be reached by telephone: + 31 (0)88 019 3600.

You also can reach them through [servicedesk.saxion.nl](http://servicedesk.saxion.nl).  
Opening hours: in Deventer (B1.30) and in Enschede (FB.50):

Monday to Thursday 8:00 - 16:30

Friday 08:00 - 16:00

The Servicedesks IC desks are closed during the school holidays

## Which questions can you ask at the help desk?

Questions about the use of general applications like: Windows, office-publication applications, inotes; problems with using hard- and software, such as printers. Through the link [account.saxion.nl](http://account.saxion.nl) you can change or reset your password.

## Reproduction/Copying Facilities

Students are allowed to use the copiers placed at several locations in the building. Copies are paid by bank card.

## Restaurant Facilities

The catering at Saxion is provided by school caterer. Please note that you can pay either in cash or by bank card at the catering points.

## Grand Café

The Grand Café is the ideal place after classes to have a moment to talk with fellow students. Alcoholic drinks are served from 16.00. The Grand Café is located on the ground floor in both Enschede and Deventer

## Opening Hours Enschede:

Monday to Thursday 8:30 - 17:00

Friday 08:30- 17:00

## Opening Hours Deventer:

Monday to Thursday 9:00 - 17:00

Friday 09:00- 16:00

## Self-service restaurant

In the self-service restaurant you can find hot and cold lunches, meals and drinks. The self-service restaurant is located on the ground floor in both Enschede and Deventer.

## Opening Hours Enschede:

Monday to Thursday 9:30 - 18:30

Friday 09:30- 14:30

Restaurant is only open from 11.30 to 13.00 during holidays.

## Opening Hours Deventer:

Monday to Thursday 9:30 - 19:00

Friday 09:30- 14:00

Restaurant is only open from 11:00 to 13:30 during holidays.



# Information Facilities

## Billboards

Some academic departments use billboards. For data like timetables, change of the timetables, students extracurricular, events, room changes, book auctions, information about your course, timetable announcements, preliminary examination results, subscription lists, test timetables etc. check mijnsaxion.nl. Some academic departments use this data on their billboards.

## University Magazine

The university magazine is the 'Sax' newsmagazine. The magazine appears every six weeks and is distributed free to students, employees, and members of the management and external relations. The magazine is in Dutch but there are always a few pages in English for international students. The Sax magazine usually has 3 international pages.

*www.sax.nl.*

## Intranet

A lot of information will be provided using the Intranet, mysaxion.nl, so check it daily.



# Residence Permit, Registration

Even before your departure to the Netherlands, and for a short time after your arrival, a lot of things have to be arranged. It is important for you to be well informed about the documents you need to bring, and about a number of practical matters.

## Residence Permit

All non-European students need a residence permit. The residence permit will be valid for the whole period of study at Saxion University, including a Preparatory course if applicable. In some cases (e.g. if you change your course) you will need to apply for an extension of your residence permit. For more detailed information, you can contact our consultation hours.

## GGD (Municipal Health Services)

To obtain a residence permit some of you have to go to the GGD for a test for tuberculosis at the municipal public health department in NL. This checkup of your lungs for TB is compulsory for all non-EU-students. The X-ray is taken to check whether or not a person has tuberculosis. If no abnormalities are found in the X-ray, you will not hear anything. However, if an X-ray raises doubts, further examination will be required. You will be informed during our intake.

### *What should you do before an X-ray is taken?*

Remove jewellery (brooches, necklaces), empty breast pockets, pin up your hair, remove overcoat and heavy clothes. Women: please notify the health department in cases of pregnancy.

### *What happens when the X-ray is taken?*

The door of the X-ray machine is closed when the X-ray is taken. Just before the X-ray is taken, you will be asked to take a deep breath and hold it for a brief moment.

## Town Hall

Town Hall registration is also part of the procedure of obtaining a residence permit. You will get instruction for the Town Hall registration during your intake at school. The Town Hall will register your details in the “Gemeentelijke Basis Administratie” (GBA), the Basic Town Administration. All citizens of the city are registered in this system. Without a correct registration it is not possible to receive a residence permit. The Immigration Service also uses this system to send you letters or invoices. So if you move to another address during your time in the Netherlands you must notify the Town Hall. After studying at Saxion, if you go back to your home country you also need to notify the Town Hall.

# Health and Finance

## Medical Care

Medical Care is of high quality in the Netherlands. Since medical costs for treatment can be very high, it is very important to be properly insured, especially if you need specialist help from the hospital. In the Netherlands you need to see the Family doctor first before you can go to the Hospital.



## Insurance

There is a special insurance for (non-) EU students. International Office will arrange this insurance for you. If you would like to arrange the insurance yourself, arrange this either before coming to The Netherlands or as soon as you arrive. Sometimes it is possible to take out an insurance policy through the educational establishment at which you are a guest. This also applies to other types of insurance, like a third-party liability insurance (W.A.-verzekering) or a fire and theft insurance (brand/diefstalverzekering). All the information about insurances can be found on [mysaxion.nl](http://mysaxion.nl)

## First Aid (EHBO)

In case of an emergency, you can get help 24 hours a day at the local hospital:

**Deventer Nico Bolkesteinlaan 75 in Deventer.**

Follow the signs 'Spoedpost'.

Always make an appointment before you go. First-Aid +31 (0)570 - 501 777. Weekdays after 5 pm and in the weekends. Only in case of emergency.

## Enschede

Medisch Spectrum Twente at Haaksbergerstraat 55 in Enschede. Tel. 088-5551188.

## Emergency number

The fire brigade, police or an ambulance is 112.

## Hospital

The hospital (ziekenhuis) in Enschede is called Medisch Spectrum Twente. There are two sites: Haaksbergerstraat 55 and location Ariënsplein at Ariënsplein 1 in Enschede. The general telephone number is: (053) 487 20 00

The hospital (ziekenhuis) in Deventer is called Deventer Ziekenhuis. The address is Nico Bolkesteinlaan 75 in Deventer. The general telephone number is: 0570 - 53 53 53

## Doctor

Students can make their own appointments with the family doctor in Deventer and in Enschede. For more information, please check [mysaxion.nl](http://mysaxion.nl).

## Pharmacies

In the Netherlands you will need a doctor's prescription for most medicines. With the prescription you go to a pharmacy (apotheek) where the medicine is prepared. You pay for it when it is ready and you can usually claim the expenses on the insurance. Certain medicines are available without prescription, either in a pharmacy or at a drugstore (drogist). Pharmacies and chemists usually have the same opening hours as shops. There is always a pharmacy open, even during weekends. The pharmacy located in the city centre is open 24 hours a day, 7 days a week. Every pharmacy has a notice stating which one is open that weekend. When you buy your medicines without prescription at a pharmacy you cannot claim the expenses at the insurance company.

## Dentists

Students in Enschede can contact the dentist to schedule an appointment. Students in Deventer need to contact the international office to schedule an appointment. For more information about the procedures please check [mysaxion.nl](http://mysaxion.nl). Students from Saxion Apeldoorn can make an appointment through International Office.

## Problems

(psychological, sexual, etc)

Call the SOS Telephone Service 24-hour emergency line if you need to talk to someone who is willing to listen and offer advice. Calls can be made anonymously: tel. 0900-0767

## Bank

If you live in the Netherlands you will probably need a bank account. There are many different banks which

offer a variety of services. You can choose one of them for opening a bank account and other financial matters. You need a proof of registration from Saxion to open a bank account. You can get one at the Student desk.



# Housing

Once you have decided to study abroad there are many things you need to arrange and prepare. Finding a place to live is one of the most important things that needs to be arranged before your arrival. A typical aspect of student housing in the Netherlands is that you live with other students in a house or flat and share the kitchen, bathroom, washing machine etc. Saxion Housing provides students with apartments with rooms which may vary in size. One apartment normally has 2-5 bedrooms. Students have their own bedroom but the bathroom, toilet and kitchen are shared with other students. Every room is furnished with a bed, desk, chair and wardrobe. The kitchen has the standard cutlery and cooking utensils. There is an internet facility in the apartment; in most cases a wireless connection is present.

In order to assist the student to settle down when arriving at Saxion, Saxion University is responsible for arranging accommodation for package fee (visa-) students for the 1st year or 1st semester. After that, the student needs to arrange his/her own accommodation. Arranging accommodation by oneself is not always easy but it might be cheaper. This helps the student to save money during his/her stay in the Netherlands.

Note: In general, housing is limited everywhere in the Netherlands, although in some cities it is more difficult to find than in others.

For more detailed information about housing, please contact Saxion Housing Office: [housing@saxion.nl](mailto:housing@saxion.nl).



# Shopping

## Shops

Shops are open on Monday from 13:00 - 18:00, Tuesday, Wednesday and Friday from 09:00 - 18:00, Thursday from 09:00 - 21:00 and on Saturdays from 09:00 - 17:00.

Dutch law regulates shopping hours; however, there may be slight differences in opening hours for shopping centres and individual stores. The late opening is from 18:00 - 21:00 either on Thursdays (in the city centre), or on Fridays (outside the city centre). All bigger supermarkets are open till 21:00 and only closed on Sundays, although some supermarkets have Sunday opening hours.

## Sales and Discounts

Look for the word 'uitverkoop' (on sale) on shop fronts and the words 'reclame' (on offer) or 'korting' (discount) in supermarkets. This means that there are reduced price offers in the shop on various items.

## Bargaining

Bargaining is not customary in the Netherlands. With very few exceptions, you are expected to pay the price that is indicated on the display. When shops sell their goods for reduced prices you can see 'Sale', 'Opruiming' or 'Uitverkoop' on the windows. 'Korting' means 'discount'. At the end of every season, clothes shops sell the clothes with reductions. The words 'reclame' (on offer) or 'korting' (discount) are used in supermarkets.



## Shopping bags and trolleys

Remember to take a shopping bag with you; also in the supermarkets you must pack your own groceries. The supermarket provides plastic shopping bags, however they are NOT free of charge. Remember to use a shopping trolley or shopping basket, which will be provided in the supermarkets. You must pay € 0.50 or €1.00 deposit on this trolley, which is returned when you return the trolley. If you do not use a trolley or basket, shop attendants and cashiers are entitled to check your bag for shoplifting. You are NOT allowed to take a shopping trolley or basket home. Some bottles are returnable. You will pay a deposit when purchasing these bottles (such as soft drinks, beer bottles) that will be reimbursed when you hand the empty bottles back in.

# Markets

## Deventer

Tuesday: 08:00-12:00, Beestenmarkt  
Wednesday: 08:00-12:00, Shopping Centre Keizers-  
landen (Karel de Groteplein)  
Thursday: 08:00-13:00, Deventer Colmschate  
Friday: 08:00-13:00, Brink (open-air market)  
Saturday: 08:00-16:00, Brink (open-air market)

Second-hand goods: 'Het Goed'  
(Harderwijkerweg 25 in Deventer)

## Enschede

Tuesday: 08:00-17:00, Van Heekplein (open-air market)  
Saturday: 08:00-17:00, Van Heekplein (open-air market)

Second-hand goods: 'Het Goed' Lonnekerburgstraat  
99, Enschede) and Kringloop Enschede (Emmastraat  
190, Enschede)

## Apeldoorn

Monday: 08:00-12:00, centrum Marktplen  
Wednesday: 08:00-12:00, centrum Marktplen  
Saturday: 08:00-17:00, centrum Marktplen

## Post Office

Post offices have orange signs marked 'Postkantoor'.  
Most of the post offices are situated in small shops  
where you buy cards, tobacco, magazines etc. like  
'Primera', 'Bruna', 'DA' or some supermarkets and  
drugstores, which offer a broad range of services. One  
of the post offices in Deventer is located in the city  
centre at the 'Primera' shop Zandpoort 7, off the Brink.





# Public Transportation

The Netherlands has excellent public transport links including trains, buses, trams, airports, taxis and the metro in Rotterdam and Amsterdam.

## Trains

The Nederlandse Spoorwegen ([www.ns.nl](http://www.ns.nl)) is the national train company. NS offers different kinds of tickets and pass types. Check [www.ns.nl/en](http://www.ns.nl/en) for the options or visit an NS counter and talk to any representative. Tickets are checked regularly and fines are a minimum of € 40. You save 50 euro cents through purchasing your train ticket from the ticket machines (also in English), rather than at the counter.

For smaller cities, you can organise a traintaxi when you buy your train ticket. This is a shared door-to-door taxi service at a fixed price € 5.00 (€ 5.50 when you buy it from the taxi driver).

Plan your journey through:  
[www.ns.nl/en](http://www.ns.nl/en) or through 9292.nl/en



## OV-chipkaart

The smart card system, the OV-chipkaart, is now in use throughout the Netherlands as the official transport payment system for the metro, bus, tram, and train. There are two types of cards: anonymous, which you can buy from the OV-chipkaart machines, or personal, which you need to apply for online or by post, submitting a photo. Your card can be charged with money from one of the OV-chipkaart machines located in train and metro stations (at the regular ticket machines), and some supermarkets. You can arrange for your personal card to 'load' automatically from a bank account. You pay for the distance travelled through swiping it upon entering and leaving the station. Personal products, such as season or discount tickets can be loaded to your personal OV-chipkaart and you are automatically eligible for discounts. Make sure you have a minimum of € 40 uploaded to an anonymous card and that you swipe out on arrival or your travel costs could triple. The OV-chipkaart website ([www.ov-chipkaart.nl](http://www.ov-chipkaart.nl)) also has an English language section (the helpline number: 0900 0980, € 0.10 p/m)

## Forgot to Check out?

If you forget to check out or bought the wrong pass using one of the yellow machines (found in the main stations, newsagents and AH supermarkets), you might consider using the metal pillar you see in stations with a button to press to get service via the loudspeaker -you can even place your card on the square in front and have them change the product

details (or call 0900 8011 at the local rate). This number is for transport on buses and metros, which are run by the GVB (Amsterdam) and RET (Rotterdam) (public transport company).

### Special Needs on the Train

In case you need special assistance at Schiphol airport, due to limited mobility, you can call IHD Schiphol (International Help to the Disabled) and pre-book assistance (number below), at least three hours in advance of your journey. Most wheelchairs can travel on the trains, although width and weight restrictions apply, and those that use a fuel-based motor are not allowed on the train. If you travel regularly with a carer, you can apply for a special travel pass, or Begeleiderskaart from Dutch Rail NS that allows free travel for your carer. Seeing-eye or hearing dogs also travel free on all forms of public transport. No transaction costs will be applied for those with a disability purchasing tickets from the ticket office instead of ticket machines. Other special services in most stations include: guidelines for the visually impaired and removable bridges for wheelchairs. For the hearing impaired there are special sockets for hearing aids at most ticket counters - although you will have to purchase the cable.



### Other Special Needs Transport

In many towns Collectief Vraagafhankelijk Vervoer, or collective transport on demand, can be arranged. Call the general transport number (below) to inquire if your town offers this service. Also, if you are crossing more than 5 transport zones, there is a special transport service called Valys. For assistance at Schiphol, there is a free service from the International Help to the Disabled: 020 316 1417.

### Treintaxis/Taxis

Taxis are expensive and not allowed to pick up people on the street except by reservation or at a taxi stand, look for the 'standplaats taxis' sign. In the larger cities, at bar closing times, you can sometimes flag one down. Look for one with the taxi sign lit.

There is also a special service to and from Schiphol airport that offers fixed rates and must be booked in advance (see below). (Visitors to Amsterdam should read Taxis in Amsterdam.) From some train stations (except the large, main stations: Amsterdam, The Hague and Rotterdam) Treintaxis operate. These are shared taxis that shuttle people back and forth to the station for a fixed fee per ride (€ 5.00 each in the automatic ticket machines). Tickets can be purchased from the ticket counter or machine in any NS station. You will pay more if you buy tickets from the driver (€ 5.50).

## Information Services

### Trip planner

The website [www.9292ov.nl](http://www.9292ov.nl) and [www.ns.nl/en/travellers/home](http://www.ns.nl/en/travellers/home) provides door-to-door itineraries for national travel and is now available in English.

National transport (local and city to city information)  
0900 9292 (€ 0.70/min.)

0900 555 9292 (€ 0.70/min.) Text telephone  
[www.9292ov.nl](http://www.9292ov.nl) (includes a travel planner, Dutch)

### OV-chipkaart

0900 0980 (€ 0.10/min.)

<https://www.ov-chipkaart.nl/home-1.htm>

### OV-fietspass

[www.ns.nl/en/door-to-door/ov-fiets](http://www.ns.nl/en/door-to-door/ov-fiets)

### Nederlandse Spoorwegen (trains)

0900 9296 (€ 0.35/min.)

[www.ns.nl/en/travellers/home](http://www.ns.nl/en/travellers/home)

030 235 7822 (to book assistance 07.00 – 23.00)

030 235 3033 (fax for the hearing impaired)

OV-Begeleiderskaart (Carers Travel pass, you will be asked to enter your phone number after the beep, including area code)

0900 1462 (€ 0.10/min.)

### Valys (Regional Assisted transport)

0900 9630 (local rates)

(if you do not make a menu choice, you will be automatically connected to an operator)

[www.valys.nl](http://www.valys.nl) (Dutch)

### Flixbus

Cheap travelling in the Netherlands and Europe.  
Check [www.flixbus.com](http://www.flixbus.com) for more information



### Schiphol Airport

0900 72 44 7465 (€ 0.40 p/m, general information)

0900 01 41 for arrivals and departures (€ 0.40/min.)

[www.schiphol.nl](http://www.schiphol.nl) (English section)

020 316 1417 International Help for the Disabled

### KLM Bus Service from Nijmegen and Arnhem to Schiphol Airport

Starting 1 May, KLM will initiate a bus service for passengers travelling from Nijmegen, Arnhem and environs to Schiphol Airport, where KLM will transport them to their final destinations. Starting today, passengers carrying a KLM ticket and travelling with KLM or one of its partner airlines can reserve the bus through [www.klm.com/home/nl/en](http://www.klm.com/home/nl/en) or a travel agent. Travellers can use the service on the condition that passengers book the ticket stating Nijmegen or Arnhem as the starting point. Costs: Free of Charge!

### Schiphol Travel Taxi

020 653 1000

### National Treintaxi

0900 8734682 (€ 0.35/min.)

## Traffic Rules

- By law, traffic drives on the right side of the road and the most important rule is that priority is given to traffic approaching from the right, even at some roundabouts.
- Police, fire brigade and ambulances, with the alarm signal ringing, have priority over all other traffic.
- Trams (only available in the big cities and Arnhem) have priority over the motorcars in most cases (but not when trams are turning and you are driving straight ahead).
- Traffic on a priority road has priority over traffic coming in from a side road. Priority roads are marked by a white diamond with a yellow diamond in the centre, or white bands with a yellow band in the centre around lampposts. If travelling on a priority road in built-up areas, do not assume that it remains a priority for its total length, it can change over a distance of 200 metres.

### *The order of priority at an intersection is*

- Trams and ambulances from left and right.
- Traffic (car, moped, bike) coming from right has priority over traffic coming from left.



## For Cyclists

- Cyclists must not ride without holding the handlebars with at least one hand, must not allow themselves to be towed by another vehicle, and must not carry, tow, or push objects which hamper their cycling or endanger other road users.
- They must keep to the right of the carriageway (to the left in the United Kingdom and Ireland) and give an appropriate arm signal when they wish to turn.
- They are required to use cycle lanes and tracks. They may not use motorways and similar roads.
- When walking and pushing their bicycles on foot, cyclists are classified as pedestrians and may therefore use the pavement.
- Cyclists also have to make sure to give priority to other road users, who are coming from the right hand side, when there are shark teeth pointing at them on the ground in intersections.

## Speed Limit

In urban areas the speed limit is 50 km/hr. In certain areas within the urban areas, the speed limit is 30 km/hr. Out of urban areas, in rural areas but not on the motorway, the speed limit is 80 km/hr. On motorways the speed limit is 100 km/hr or 120/130 km/hr. Check and obey the speed limits carefully. Mind the hidden radar and laser control checkpoints.

The driver and all passengers should wear seat belts. During the evening you must use headlights (side or parking lights may not be used while the car is moving).

You overtake on the left side only, and you must signal lane changes by using your indicators/turn signals. Note that at an intersection, cyclists heading straight ahead and pedestrians have the right of way over

turning traffic. All traffic must stop for pedestrians on a crosswalk/zebra-crossing (parallel white and black lines on the roadway). Some city-centres, including Deventer and Enschede, have pedestrian-only streets where all other traffic is prohibited. Dwelling and residential areas ('woonerf') are indicated by a sign, a blue square with a white house in it. Special traffic rules are applicable here with the pedestrians being more or less king of the road. Cyclists must obey the same traffic laws as vehicle operators. They must ride on the extreme right edge of the road, signal turns using hand signals, obey traffic signs, signals, and pavement markings, and use a bicycle path if one is available. A bicycle path is often paved in red or marked by white painted lines. Motorcyclists and moped riders are obliged to wear a helmet.

For pedestrians and cyclists, there are special traffic lights. You have to press the yellow button for a green light. If you don't press, you have to wait a very long time, so don't forget!



# Student Associations

Saxion has a number of student associations. They aim to make your stay within the university as attractive as possible. Student associations emphasize fun and extra-curricular activities. Associations are not linked to particular courses. You can find more detailed information about the student associations on their websites and Facebook pages.

Deventer

**Nescio**

<https://www.facebook.com/NescioDev>

**SV LABor**

[www.svlabor.nl/](http://www.svlabor.nl/)

**CHBOC Pro Deo**

[www.pro-deo.info](http://www.pro-deo.info)

**Study group Hysteria**

[www.sv-hysteriadeventer.nl](http://www.sv-hysteriadeventer.nl)

**DASS**

[2440971@student.saxion.nl](mailto:2440971@student.saxion.nl)

**Pro-ACT Deventer**

[www.pro-actdeventer.nl](http://www.pro-actdeventer.nl)

Apeldoorn:

**Security Management Platform**

[www.securitystudenten.nl](http://www.securitystudenten.nl)

Enschede:

**Tabula Rasa**

[www.svtabularasa.nl](http://www.svtabularasa.nl)

**Archimedes**

[www.svarchimedes.nl](http://www.svarchimedes.nl)

**LINK**

[www.islink.nl](http://www.islink.nl)

**AEGEE**

[www.aegEE-enschede.nl](http://www.aegEE-enschede.nl)

**ESN Twente**

[www.esntwente.nl](http://www.esntwente.nl)

**Syntaxis**

[www.syntaxis.nl](http://www.syntaxis.nl)

**s.v. Watt**

[www.svwatt.nl](http://www.svwatt.nl)

**IManage**

[www.svmanage.nl](http://www.svmanage.nl)

**SAMM**

<https://nl-nl.facebook.com/studievereniging.amm>

**ASV Taste**

<http://www.asvtaste.nl/>

**C.S.V. Alpha**

[www.csvalpha.nl](http://www.csvalpha.nl)

**SV Salio**

[www.svsalio.nl](http://www.svsalio.nl)

**SV Humanity**

[www.svhumanity.nl](http://www.svhumanity.nl)

**Trias Loci**

[www.triasloci.nl](http://www.triasloci.nl)

**Oxytoc**

**Study association ConnectTerzake**

[www.connect-terzake.nl](http://www.connect-terzake.nl)

**Study group Planos**

**Study group Soul**

**Study group CEMENTi**

[www.cementi.nl](http://www.cementi.nl)

**Study group SV Construct**

[www.svconstruct.nl](http://www.svconstruct.nl)

**Study group IDent**

[www.sv-ident.nl](http://www.sv-ident.nl)

**Study group KOSS**

[www.kos-saxion.nl](http://www.kos-saxion.nl)

# Educational Organisations

## NUFFIC

The aim of Nuffic (the Netherlands Organisation for International Cooperation in Higher education) is to stimulate and facilitate international cooperation in teaching and research, involving universities, institutes for higher professional education and institutes of international education.

### Nuffic's main activities include the following:

- Providing information about the programmes and about specific possibilities for studying in The Netherlands.
- Managing and publicizing scholarships programmes for international exchange.
- Assisting foreign students in The Netherlands.
- Advising institutions and organisations, on how the diplomas and degrees people have earned in other countries should be valued.
- Helping to ensure that Dutch credentials receive proper recognition in other countries.
- Assisting Dutch students intending to study abroad.

Nuffic offers documentation on practically everything dealing with international education and studying in The Netherlands.

Serious game Hoi Holland! The serious game Hoi Holland! is an initiative of EP-Nuffic, within the context of the Dutch national programme Make it in the Netherlands! and made possible by the Ministry

of Education, Culture and Science, has been launched on 13 May.

The serious game is a first step towards mastering the Dutch language. Learning the local language helps internationals to get to know the country and its culture and society. By playing Hoi Holland! they can learn some basics of Dutch: understanding and speaking Dutch makes everyday activities, such as grocery shopping or going to a restaurant, a little easier and more fun. It will also help to connect with Dutch students and make new, Dutch friends. In addition, when looking for an internship, volunteer work or a (part-time) job, knowing Dutch will prove very useful. In some cases it is even a requirement. Even if internationals start their career in an international company elsewhere, having foreign language skills is always a benefit.

You can find Hoi Holland! in the app-store (iOS en Android). The trailer and download-links can be found on [www.studyinholland.nl/hoiholland](http://www.studyinholland.nl/hoiholland).

The NUFFIC website contains information about studying in the Netherlands. It offers access to the complete catalogue of international courses on line, plus information about the Dutch higher education system, admission procedures, scholarships and other aspects of studying in The Netherlands.

[www.nuffic.nl](http://www.nuffic.nl)

[www.studyin.nl](http://www.studyin.nl)

# General Information

## Drugs

It is not true that the use and sale of drugs is allowed in the Netherlands. The reality is a little bit more complicated and difficult to explain. In the Netherlands we make a distinction between soft drugs and hard drugs, and a distinction between users and sellers. Using and selling drugs are not allowed, but in the case of soft drugs (marihuana) it is more or less “tolerated” when very small quantities are concerned (sold in “coffee shops”). In other words, one can consume soft drugs in a “coffee shop” (up to 5 grams per person) but one is not allowed to possess the drugs. This means that in case you are caught even with the smallest amount of soft drugs outside a coffee shop, you can be fined or even prosecuted. When citizens start complaining, selling points may be closed.



In cities near the border, like Enschede, the police sometimes send foreign drug users back to their country because too many foreigners are attracted by the possibility of obtaining drugs and they are becoming a nuisance for the

inhabitants. Users of hard drugs are normally not treated as criminals, but as victims needing treatment. Trafficking drugs is prosecuted as severely in the Netherlands as anywhere else in Europe.

We would like to stress the fact that all students are responsible for their own actions. We try to advise you the best we can and we also trust our students not to break the law. Therefore, do not listen to people (Dutch or foreign) who claim that drugs are legal, as they are not! We will not prohibit any student from visiting a coffee shop, but we do urge you to be sensible and careful.

## Water

The water from the taps can be drunk anywhere in the Netherlands and is of very high quality. If you want to swim in lakes, rivers, canals, please note that the water may not be of the same high quality and may be dangerous to your health, though it gets cleaner every year thanks to strict environmental rules. Ask Dutch students or students who have been here for some time where the best places are to go swimming.

## Safe Sex

If you have sexual intercourse, please be sure that you take measures for not getting (the other) pregnant! So use contraception (‘the pill’, condoms etc.) If you have any questions about contraceptives, please make a doctor’s appointment. Also be aware of sexually transmitted diseases, like Chlamydia, Gonorrhoea, Genital Herpes, Syphilis, Hepatitis B or AIDS. The only protection against this is to use a condom! At your GP you can ask for a prescription for ‘the pill’ (you have to pay yourself!) or buy condoms in one of the supermarkets or chemists, pharmacy.



## Smoking

Smoking is not allowed in public buildings (this includes the entire building at Saxion).

At Saxion you can only smoke outside within the smoking areas. Cigarettes cannot be bought in the University. Since January 2004 it has not been allowed to smoke in public transport either, and since July 1st 2008 it has also not been allowed to smoke in restaurants and bars.



1995, and continues to decrease. Only about 26% of all members are active in their religious community. The Dutch Reformed Church, whose membership has declined by more than 50% since 1900, is the largest Protestant denomination and is strongest in the provinces of Drente, Groningen and Overijssel. Other reformed churches are particularly strong in the provinces of Friesland and Zeeland. Roman Catholicism is widespread in the provinces of Noord-Brabant and Limburg. Other Christian denominations include Baptist, Lutheran, and Remonstrant. The Jewish community has about 20,000 members. The Muslim community has about 750,000 members, or about 4.5% of the total population. There are about 90,000 Hindus, primarily from Suriname. About 17,000 people are Buddhist.

## Religion

Complete religious liberty is provided for by the constitution, and a tradition of tolerance is well established. As of 2002 nominally an estimated 30% of people in the Netherlands are Roman Catholic, 15% Dutch Reformed, 7% Calvinist Reformist, 8% non-Christian (Muslim, Hindu, Jewish or Buddhist) and 40% atheist or agnostic. Dutch society is becoming increasingly secular. According to the government's Social Cultural Planning Bureau, church membership has steadily declined from 76% in 1958 to 41% in

# 4. **Tourist Information, Culture and Leisure**



# Intro to the Netherlands

**Official name:** Kingdom of the Netherlands

**Capital:** Amsterdam; The Hague (administrative)

**Population:** 17 miljoen (2016)

**Currency:** Euro

**Official language:** Dutch

*Date of independence, or formation date:* 1648

*Date when current borders were established:* 1839

*National day:* April 27

*Vehicle country identifying code:* NL

*Time zone (hours plus or minus from GMT):* +1

*International telephone dialling code:* +31

*Internet country identifying code:* .nl

The Netherlands is located at the delta of four major rivers in northwest Europe. The few hills in the eastern and southern part of the country descend to a flat coastal area, bordered by the North Sea to the north and west. This is protected by a giant infrastructure of dunes, dikes, and canals, as 27% of the coast is below sea level. The Netherlands became one of the world's first confederative republics after Spain recognized its independence in 1648. Its highly successful economy has a long trading tradition, and Rotterdam is Europe's largest port and the world's fourth largest port.

There aren't many countries with so much land below sea level. There aren't many - if any - countries this flat. There aren't many countries with so much reclaimed land. There aren't many countries this densely populated, and yet so liberal. There aren't

many countries with so much water and wind, or so many boats, sails, bikes, birds, dykes, polders, windmills, flowers, fish, bridges, cafés, cheese - and tall people. And there certainly aren't many countries which can claim such a vibrant colour (vivid orange in this case) as their own. Simply put, there is no place like the Netherlands.

The Netherlands is a modern, open minded, multi-cultural country and very welcoming to skilled immigrants. The weather is moderate and despite being overpopulated, the flat country is attractive to cyclists, ice-skaters and beach lovers. English is widely spoken and information about most services can be easily found on the internet, from tax forms to jobs and accommodations databases. The healthcare and the social services are among the best in the world, particularly for pensioners and the elderly.



# Three Saxion Host Cities

## Apeldoorn

Apeldoorn is a municipality and city in the province of Gelderland located in the centre of the Netherlands. The municipality of Apeldoorn, including villages like Beekbergen, Loenen and Hoenderloo, has over 155,000 inhabitants (2011).

Apeldoorn is one of the top ten Dutch cities. Compared to other places, Apeldoorn is surprisingly different, it offers peace and quietness with its extensive woods surrounding the city. Beautiful gardens and city parks decorate both the center and the neighbourhoods. The historical buildings, especially in the neighbourhood and the park district Berg en Bos, provide extra characteristics to the city.

## How to get to Apeldoorn

Apeldoorn is easily accessible by train from within The Netherlands and abroad. Apeldoorn has a direct connection to the international train to Germany, Belgium and France. On [www.nshispeed.nl](http://www.nshispeed.nl) you can find more information. At the Dutch Railways [www.ns.nl](http://www.ns.nl) you can find more information about the national trains. There is a direct train connection between Schiphol Airport and Apeldoorn station.

Note: there is a very bad train connection between Weeze Airport and Apeldoorn.

Apeldoorn is also easily accessible by car. The A1 and A50 run along Apeldoorn which makes it easily accessible from other parts of the Netherlands or Europe.

## Things to do

Paleis Het Loo (the Palace Het Loo ) was built in 1686 by Stadtholder William III and used for almost 300 years as a (summer) palace by members of our Royal family. Queen Wilhelmina lived here till the year 1972. After a huge restoration, the palace and gardens are back in their original state. Since 1984, 'Paleis Het Loo' has been a national museum and open to the public. Roughly there are four parts of the museum which can be visited: just behind the ticket booth are the Royal Mews with carriages and old cars. The main building has lots of rooms to visit (guided or unguided). Rooms are decorated with original furniture, china, portraits, court-dresses and so on. They display the lives of the members of the Royal Family who lived in the palace. [www.theveluwe.com/](http://www.theveluwe.com/)

Apenheul is a zoo which hosts a number of different types of apes and monkeys, some of which are free to walk around the visitors. The Apenheul Apeldoorn bears the name far beyond the country's borders. It is the only zoo in the world where thirty species of monkeys are loose in the forest. It is situated at the western edge of Apeldoorn and can easily be reached by local buses 2, 3 and 5.

Koningin Juliana Toren is a family amusement park. There is something for everyone, from very young to old. It is situated nearby the Apenheul and lies on the road to Hoog Soeren. It is called the Koningin Juliana Toren because of the tower, which was built in 1910 and was later named after Queen Juliana.

## Deventer

Deventer is a lively town with a historic ambience and beautiful surroundings. The old street pattern is unchanged and hundreds of monumental buildings have been restored. Because Deventer is one of the oldest towns in the Netherlands, it does not come as a surprise that the oldest brick private house is to be found here, in the 'Sandrasteeg' to be precise.

Deventer has grown into a medium sized town of 98,564 (May 1, 2013) inhabitants. Over the years a "shell" of houses and businesses has surrounded the medieval old town quarter. With a bike you can go almost everywhere within 20 minutes, and buses can take you every 15 or 30 minutes to any area of the city. The centre of Deventer has an interesting historic shopping centre. You will find traditional Dutch shops, for cheese, coffee and pancakes for example, department stores and modern jeans and shoe shops. Outside the centre of the town, in the suburbs of Keizerslanden and Colmschate, you will also find supermarkets and other food and non-food shops. In the centre of Deventer, you will discover many cafés and restaurants, in the main square 'the Brink' and surrounding the main church: 'Grote Kerkhof'. The city organises a lot of free activities for its inhabitants and tourists. There is a medieval festival called 'Op den Berghe' (always held on Ascension Day), the 'Deventer Summer Fun Fair' (first week of June), the International Street Theater Festival (for 3 days in early July) and, of course, the 'Biggest Book Market of Europe' on the first Sunday of every August. Furthermore, there is the arrival of St. Nicholas by boat on December 5th, and, around Christmas, there are seasonal festivals like the 'Charles Dickens Festival'.

[www.vvvdeventer.nl/en](http://www.vvvdeventer.nl/en)

## Enschede

Enschede is a medium-sized town near the German border, situated in the east of the Netherlands in the province of Overijssel. Though there is little left of the textile industry now, some of the factories and the houses of the wealthy textile barons can still be found throughout the city as monuments.

Enschede has approximately 160,000 inhabitants. It is the principal city in a region called Twente. Originally, this region was very much linked to the region of Münster in Germany, with which it shared the principal religion: Roman Catholicism. The language spoken in Twente is not quite the official Dutch of the Netherlands, but uses a rather specific accent. One of the main differences is that you will not hear the last "n" of a word.

Along the Dutch-German border, people more or less speak the same language, which is neither Dutch nor German (but of course very closely connected to these languages and called Twents). The inhabitants of Twente are unofficially called Tukkers. The Tukkers can be proud of things like 'Noaberschap': they will take care of the neighbours when they are ill or die, but also when they marry, have babies etcetera. The name 'Enschede' comes from 'Am Esche', historical Dutch for 'on the border'. Germany is within a stone's throw from the city. Enschede has existed as a city for about 650 years and is now The Netherlands' tenth largest city. One of the major events in its history is the great fire of 1862, which is commemorated by a monument at the 'Oude Markt' (Old Market), the square in the city-centre. The city, which was mostly made of wooden buildings, was almost completely destroyed by a huge fire. Enschede was already an

established textile centre when this happened. This fire, rather than ending Enschede's industry, forced it to modernize, and in the long run led to faster growth for the city. On May 13th 2000 Enschede's living and industrial quarter Roombeek was struck by an explosion of a firework distribution centre (SE Fireworks). There were 22 casualties, and over € 400 million of damage to properties.

Around thirty years ago, as the textile industry moved to Asia, this reliance on a single industry began to cause problems for Enschede. In 1950 the textile industry employed 21,000 people, but by 1970 this number had dropped to 8,000, and when the world recession of the early 1980's started, this figure had fallen to 2,500. As the noisy, dirty, factories disappeared, Enschede was forced to change the direction of its development before the recession of the early 1980's hit everyone else as well. Enschede used its location in the less crowded eastern part of The Netherlands, and close to the Ruhr area (Germany's industrial centre) to attract new people and industries to its newly-created business parks and living areas on the sites of the old textile factories. After the great fire of 1862, and the modernization of the textile industry that followed, thousands of impoverished families from all over the east of the Netherlands came to work in the factories. The population grew from 4,500 in 1862 to 40,000 at the turn of the century. During the depression of the late 1920s and 1930's, many unemployed people from the northern part of The Netherlands came here. After 1945, as the city was rebuilt after the war, there was an influx of Italians and Spaniards, and later Moroccans and Turks joined them. Enschede is situated about 60 kms from Munster in Germany, 150

kms from Amsterdam, and 195 kms from Rotterdam. Every half hour a train leaves for Utrecht, Amsterdam and Rotterdam.

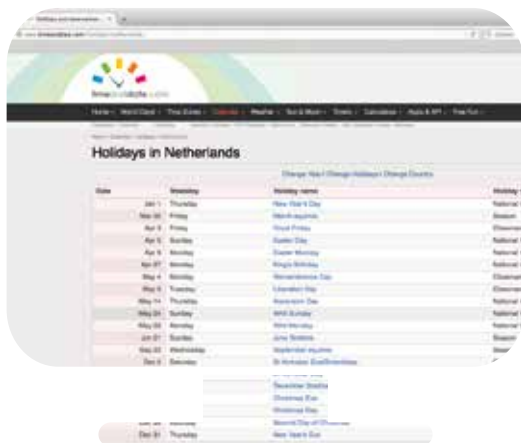
Enschede has a relatively large student population: many of the 10,000 University students and the 4,000 University of Twente and ITC students live in this city and meet each other in the bars, discos, etc. in the centre (especially on Thursday and Saturday evenings). Enschede has been nominated many times as the city with the best student facilities (housing, entertainment, sports, etc.).

# Dutch Holidays

A holiday can always add a festive note to your trip, particularly if it involves a parade or special observance somewhere in the country. In the Netherlands, expect banks, shops, and most museums to be closed, and public transportation to operate on limited schedules

## Bank holiday in the Netherlands

- New Year's Day (Jan 1), with large celebrations on New Years Eve (dec 31);
- Good Friday, Easter Sunday, Easter Monday;
- Ascension Day (Thursday, 40 days after Easter);
- King's Day - King Willem - Alexander 's birthday (April 27); if the King's Birthday falls on Sunday the celebrations take place the day before
- Pentecost Sunday (7th Sunday after Easter) and Pentecost Monday;
- Christmas Day (December 25) and Boxing Day (December 26).



The screenshot shows a website titled "Holidays in Netherlands" with a table listing various holidays. The table has columns for Date, Holiday, Holiday name, and Holiday type. The holidays listed include New Year's Day, Good Friday, Easter Sunday, Easter Monday, Ascension Day, King's Day, Pentecost Sunday, Pentecost Monday, Christmas Day, and Boxing Day.

Date	Holiday	Holiday name	Holiday type
Jan 1	Thursday	New Year's Day	National
Jan 20	Friday	Good Friday	Christian
Apr 5	Friday	Good Friday	Christian
Apr 6	Saturday	Easter Day	National
Apr 8	Monday	Easter Monday	National
Apr 27	Monday	King's Birthday	National
May 4	Monday	Ascension Day	Christian
May 9	Friday	Ascension Day	Christian
May 14	Thursday	Ascension Day	National
May 24	Sunday	Pentecost Sunday	National
May 25	Monday	Pentecost Monday	National
Jun 27	Monday	King's Birthday	National
Dec 25	Monday	Christmas Day	National
Dec 26	Tuesday	Boxing Day	National

In addition, there are two World War II Remembrance Days:

- May 4, the Remembrance of the Dead Day honors all those who died in the war and it is not an official holiday though some establishments close.
- May 5 celebrates the Liberation and since 2000 it is celebrated as an official holiday once every 5 years, next time on May 5, 2020.

Source:

[www.amsterdam.info/basics/holiday/](http://www.amsterdam.info/basics/holiday/)



# Dutch Festivals

January - February

## Rotterdam International Film Festival

It is one of the most popular events of this genre in Europe. The Festival is held every year around the end of January in the city of Rotterdam. More than 300 indie films are screened at theaters around town. [www.filmfestivalrotterdam.com](http://www.filmfestivalrotterdam.com)

## Holland Flowers Festival

The Holland Flower Festival is 4.500 square metres feast of colours, fragrance and beauty. This enormous flower and plant show offers an amazing display of blooms such as tulips, irises, daffodils and others. Apart from the exhibition, you can find everything related to gardening products. [www.hollandflowersfestival.nl](http://www.hollandflowersfestival.nl)

## Carnivals

Throughout the Southern Netherlands in the middle of February. Remember that many of the cities “change” their name during the celebrations.

March - May

## Keukenhof Gardens

The Keukenhof offers a breathtaking display of flowers such as hyacinths, daffodils, narcissi, amaryllis, azaleas and the famous Dutch tulips. Starting from late March, this 70 acre park is covered with a coloured carpet of about seven million flowers. [www.keukenhof.nl](http://www.keukenhof.nl)

## Alkmaar Traditional Cheese Market

Alkmaar is the only place in the Netherlands where traditional cheese market rituals are held. Here you can taste and experience the ancient Dutch market life. Cheese carriers in their historical costumes pile up cheeses on the cobblestone main square of Alkmaar. The Alkmaar Cheese Market takes place in Alkmaar’s main square every Friday at 10 a.m., from the second Friday in April to the second Friday in September.

[www.vvvalkmaar.nl](http://www.vvvalkmaar.nl)

## National Museum Weekend

The National Museum Weekend is held every year during the 2nd week of April and offers people the chance to visit more than 500 museums all over Holland at a reduced price, or even for free.

[www.museumweekend.nl](http://www.museumweekend.nl)

## Spring Dance Utrecht

The Spring Dance Festival is a cutting-edge international festival. Apart from traditional theatre settings, performances take place in public areas around the city of Utrecht.

[www.springdance.nl](http://www.springdance.nl)

## Rotterdam Marathon

The Rotterdam Marathon is considered to be one of the top ten marathons in the world. It is also the most important marathon in the Netherlands, attracting many top athletes from around the world.

[www.rotterdammarathon.nl](http://www.rotterdammarathon.nl)



### King's Day

King's Day commemorates the King's birthday. The craziest day in the Netherlands, everywhere turns orange (House of Orange) and people party hard in the streets.

[www.koninginnedag.nl](http://www.koninginnedag.nl)

### Amersfoort Jazz Festival

Amersfoort Jazz festival is an open air jazz festival and has 8 stages spread throughout the old city centre of Amersfoort.

[www.keistadjazz.nl](http://www.keistadjazz.nl)

### Eurasian Festival

Without any doubts, this festival is the largest of its kind. This festival attracts around 100,000 visitors annually, making it probably the largest Eurasian festival in the world. This large market presents a mixture of culture, theatre, music, dance, exhibitions of the former Dutch East Indies. The Eurasian festival is held on the Malieveld in the centre of The Hague, about five minutes walking distance from the Central Railway Station and 45 minutes by train or car from Amsterdam.

### Breda Jazz Festival

The Breda Jazz festival is one of the top jazz events in the Netherlands. This festival offers live performances from local and international acts in jazz, blues and early American folk. The festival features around 150 performances on 12 outdoor and six indoor stages.

[www.bredajazzfestival.nl](http://www.bredajazzfestival.nl)

## May - June

### Scheveningen Sand Sculpture Festival

Be ready to enter a realm of wonder and magic. The Sand Sculpture Festival is an awful competition amongst international teams, each of them trying to build the ultimate creation to impress!

[www.sandsculptures.nl](http://www.sandsculptures.nl)

### Scheveningen Flag Day

The coast and harbour of Scheveningen officially open the herring season as soon as herring ships race to bring the first herring to Queen Beatrix. On this particular day, flags fly everywhere and a lot of people get ready to taste the appetizing herring!

[www.vlaggetjesdag.com](http://www.vlaggetjesdag.com)

### Holland Festival; Amsterdam, Rotterdam, The Hague

The Holland festival is one of the main cultural events in the Netherlands. This cultural buffet brings together international performers in theatre, dance music and opera.

[www.hollandfestival.nl](http://www.hollandfestival.nl)

### Landgraaf Pinkpop Festival

Pinkpop is the most popular open-air festival in Holland. Pinkpop delivers some of the best singers and bands. This 3 day festival is visited by approximately 60.000 people with performances on 3 separate stages.

[www.pinkpop.nl](http://www.pinkpop.nl)

### **Oerol Festival**

The Oerol Festival is a yearly multi - disciplinary festival on the beautiful island Terschellings in the north of Holland. This event offers visual arts, theatre and dance. For ten days, the natural beauty of the island inspires the creativity and work of local and international theatre producers, musicians and graphic artists. Performances take place in the villages, on the beaches and other parts of the island.  
[www.oerol.nl](http://www.oerol.nl)

June - July

### **Middelburg International Festival**

Middelburg international festival is a new avant-garde music festival offering outdoor concerts and opera.  
[www.muzeekpodiumzeeland.nl](http://www.muzeekpodiumzeeland.nl)

### **Deventer op Stelten (Deventer on Stilts)**

Over three days the historical city centre of Deventer will be the background of high scale street theatre, theatre on stilts and large scale shows high in the air. Entrance to the festival is free. 'Deventer Op Stelten' takes place on Friday evening from 20.30- 24.00h, on Saturday from 12.00-17.00h and 20.30-24.00h and on Sunday from 12.00-17.00h.  
[www.eventindeventer.nl](http://www.eventindeventer.nl)

July - August

### **Woodstock 69**

Woodstock 69 is held on Bloemendaal beach along the North Sea coast. This festival features live percussion, dance acts and local/international dj's.  
[www.woodstock69.nl](http://www.woodstock69.nl)

### **The North Sea Jazz Festival**

The North Sea jazz festival is the biggest jazz festival in the world. It offers many styles of jazz such as New Orleans jazz, avant-garde jazz, electronic jazz and more. Alongside this, one can enjoy blues, gospel, funk, soul, hiphop, R&B and latin music. If you love this kind of music, make sure to be part of the 60,000 to 70,000 yearly visitors.  
[www.northseajazz.nl](http://www.northseajazz.nl)

### **Drentse Fiets 4daagse**

Drentse Fiets 4daagse is a four day cycling event, with routes ranging from 40km to 150km. The four main starting locations are Assen, Emmen, Hoogeveen and Meppel.  
[www.fiets4daagse.nl](http://www.fiets4daagse.nl)

### **Nijmegen Internationale Vierdaagse Afstandmarsen**

The Four Days Marches is one of the most popular walking events in the world. With over 30,000 participants and average distance ranging from 30km to 50km per day, this event attracts people from all over the world. Many participants join this big event for pure pleasure and/or to test their physical marching limits!  
[www.4daagse.nl](http://www.4daagse.nl)

### **Afrika Festival in Hermte**

Do you enjoy live music, amusement and Culture? Meet, dance, eat, sing and relax at the Afika Festival Hertme! Soak up the genuine Festival atmosphere!  
[www.afrikafestivalhertme.nl](http://www.afrikafestivalhertme.nl)

### **Sneek International Sailing Event**

Sneek international sailing event is a week long sailing festival in the town of Sneek. This one of a kind festival

offers a number of water events and races. The final race of the skûtsjesilen competition and the fleet show through the canal are two of the most popular events. [www.sneekweek.nl](http://www.sneekweek.nl)

### **Amsterdam Pride**

Amsterdam Pride is a big 3-day gay and lesbian festival. The highlight of the festival is the Canal Parade, a colourful and amazing display of more than 80 floats parading through the city canals. [www.amsterdampride.nl](http://www.amsterdampride.nl)

### **International Delft Chamber Music Festival**

The International Delft Chamber Festival is an annual international music festival bringing together some of the top musicians. This extraordinary event offers 16 different Chamber music concerts. [www.delftmusicfestival.nl](http://www.delftmusicfestival.nl)

### **Canal Festival and Prinsengracht Canal Concert**

The Grachtenfestival is an annual classical music festival offering performances by renowned orchestras and soloists at special locations in the city of Amsterdam and the IJ banks. The highlight of the festival is the concert held on a pontoon stage floating on the Prinsengracht Canal. [www.grachtenfestival.nl](http://www.grachtenfestival.nl)

### **Deventer Book Market**

Deventer book market is the largest book market in Europe, held every year in the small but gorgeous Dutch town Deventer. With more than 800 book stalls to savor, along the beautiful IJssel river, into the Old Town and across the lovely city squares, this book market successfully attracts thousands of book lovers and visitors. [www.europealacarte.co.uk/](http://www.europealacarte.co.uk/)

[blog/2010/08/03/european-book-markets-deventer-boekenmarkt/](http://blog/2010/08/03/european-book-markets-deventer-boekenmarkt/)

## September - October

### **Aalsmeer Flower Parade**

The Aalsmeer Flower Parade is held every year in early September in the city of Aalsmeer, Amsterdam and its suburbs and outlying villages. This annual flower event offers a long stream of flower-decorated floats parading around the streets in a colourful procession. Around 19 local committees contribute to the fabulous arrangements of over a million flowers, in a showcase for the latest trends in Dutch floriculture and floristry. [www.bloemencorsoaalsmeer.nl](http://www.bloemencorsoaalsmeer.nl)

### **Gaudeamus Music Week**

The Gaudeamus Music Week focuses on young composers and a jury of reputable international composers is established to select the compositions for performance during the festival in September in Amsterdam. The Noord-Hollands Philharmonic Orchestra is the “house” orchestra and concerts take place throughout the week in various halls and churches throughout the city. [www.gaudeamus.nl](http://www.gaudeamus.nl)

### **Amsterdam City Marathon**

Amsterdam city marathon forms a part of the IAAF Golden League and is ranked in the top twelve marathons of the world. Much of the credited success is due to the flat terrain, stunning architecture and little traffic that characterizes the Amsterdam Marathon. [www.amsterdammarathon.nl](http://www.amsterdammarathon.nl)

November - December

### **St Nicholas parades throughout the country**

St Nicholas is a traditional Dutch holiday celebrated every year on the 5th of December. This event is celebrated mostly by children by exchanging gifts, eating 'pepernoten', traditional sweets and chocolate letters and reading poems to each other.

*[www.stnicholascenter.org](http://www.stnicholascenter.org)*

### **(Charles) Dickens Festival**

During the Dickens festival, the 19th century of Charles Dickens lives again in Bergkwartier in Deventer. More than 900 figures from the famous books of Dickens are revived. Oliver Twist, Scrooge, Marley and Mr. Pickwick, they are all there. Carol singers go from door to door. The scenery of the festival consists of historical buildings and houses, Christmas trees and thousands of little lights. Not only in the street, but also behind the windows, in the houses and in the little shops and galleries, the romantic time of Dickens will be revived. All the shops in the city are open on this Saturday and Sunday.

Christmas ambience continues in the churches in the city center with a cultural programme. Different choirs, orchestras and vocal ensembles will bring Christmas music. The Dickens Festival is held every year and more than 120,000 people visit this event. Please note that there is a waiting queue of about 60 minutes for entrance to the Dickens Festival.

*<http://www.dickensfestijn.nl/>*

# Sports Activities

## Sports in the Netherlands

Approximately 4.5 million of the 16 million people in the Netherlands are registered to one of the 35,000 sports clubs in the country. About two thirds of the population older than 15 years participates in sports weekly. Below are the most popular Dutch sports activities.

- Soccer: The most popular sport in the Netherlands is football (American soccer).
- Ice Skating: In the winter months in Friesland, ice-skating is a must. In fact, the all-day Ice Skating Tour that goes through 11 Friesian towns is a world-famous event.
- Pole-vaulting: The Dutch actually invented the pole-vaulting sport, although it looks very different today than it did originally.
- Cycling: As soon as you're old enough to ride a bicycle in the Netherlands, you have one. Bike paths run through the entire country, and cycling is a national sport, local game, and personal recreation activity.
- Tennis, field hockey, sailing, wind surfing, badminton, swimming, basketball, and many other sports are also popular recreational activities in the Netherlands.



# Successfully studying at Saxion

## The Study success centre coaches!

As a student at Saxion you are in the position to make a success of your study. This does not necessarily mean you must do this on your own. The Studysuccesscentre has diverse provisions of which you can avail of at the beginning of, and during, your study.

### Online coaching

Where do your chances lie in getting more out of your study? Go to [saxion.nl/studysuccessfully](http://saxion.nl/studysuccessfully), choose your theme(s), take tests and get all the information, tips, exercises and personal coaching to successfully study. Themes are for example: postponement behavior, fear of failure, Effective studying and better time management, Effectively support my mind and coping with stress.

### Customized guidance

If you have questions which your study career counsellor is unable to answer, you require specific expertise or if you wish to speak to someone outside of your course programme, then you can arrange an appointment with an expert. You can arrange an appointment with a student counsellor, a students' psychologist or a confidential intermediary.

### Language coaching and courses

The way to successful communications starts with language. Having a good command of the Dutch language will enhance your possibilities and will give new impulses to your professional and social life. The Study success centre offers language courses at different levels to non-native speakers: from beginners'

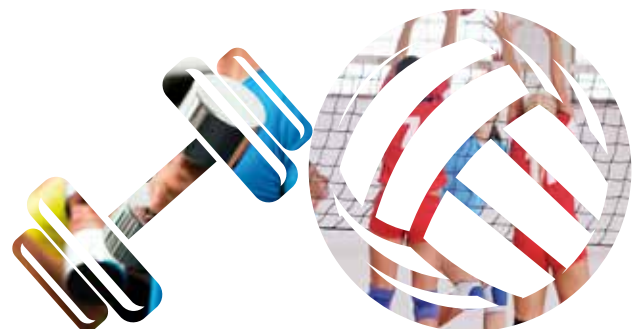
course (CEF level A0) to the state examination II (CEF level B2). You may take part in either intensive daytime or evening courses. You also have the possibility to follow English courses like: English academic writing or English for professional settings.

### Sport at Saxion

Would you like to work out between lessons or in the evenings? You can with the Saxion Fitness Card! Make use of the professional equipped fitness studios of Saxion Deventer and Enschede. You can also choose to use many sport facilities in Enschede when you purchase the Union Card. Go to [saxion.nl/studysuccessfully](http://saxion.nl/studysuccessfully) for more information.

**The Studysuccesscentre coaches you to successfully study at Saxion. They help you with personal development, effective learning, language, study choice, career, sport and cultural activity issues.**

*[saxion.nl/studysuccessfully](http://saxion.nl/studysuccessfully)*



# Travelling in the Netherlands

A small country with a big profile, the Netherlands offers a beguiling blend of countryside, traditional beauty and vibrant culture. Occupying a delta at the confluence of three major rivers where they empty into the North Sea, it is truly a water world: canals, coast and lakes are never far from view. Flat as a pannenkoek (pancake), it also makes an ideal destination for cycling, an integral mode of transport among the Dutch themselves, and many visitors plan their trips around the extensive infrastructure for two-wheeled travel.

Holland (as the country is alternatively referred to) is also a deeply cosmopolitan place where museums overflow with paintings from its Golden Age and a cavalcade of festivals showcase performing artists from within and beyond its borders. Added to this is an eye-opening nightlife scene in cities like Amsterdam and Rotterdam.

The cities of the Netherlands are masterpieces of medieval architecture, combining majestic cathedrals, picturesque canals, old houses, churches, town halls and modern facilities.

Vast fields of tulips are a symbol of Holland. In spring, almost the whole country is covered with a carpet of colorful flowering plants that, in contrast to the constantly gray sky, create an unsurpassed picture of this land. Another integral part of the Dutch landscape is windmills, many of which are still working. Amsterdam is known as the city of hundreds of canals, with more than 600 bridges over them. Canals are an indispensable attribute of all the city



tours. From water, you can see most of the Amsterdam sights and hundreds of picturesque bridges, feel the spirit of the city and its indescribable atmosphere. Most city tours start from the Central Station, a beautiful red brick building in the neo-Gothic style with a clock and weather vane.

The city is known for its magnificent Royal Palace with a huge museum, the Monument to Freedom, Madame Tussauds Museum, and Nieuwe Kerk. This church has been repeatedly rebuilt since 1408 and is the coronation place of the Netherlands monarchs. There are a great number of churches in Amsterdam, with the city's oldest - Ude Kirk regularly hosting organ concerts. One of the most interesting buildings of the city is the House of shipbuilders, the Torture Museum and the Museum of Sex. Amsterdam is one of the largest centers of art in the world with many amazing museums at your disposal.

In Zaandam, lying some 20 km north of Amsterdam, be sure to visit the house of Peter I and the architectural open-air museum. To the north of Zandaam is famous Alkmaar, the only city in the world where medieval



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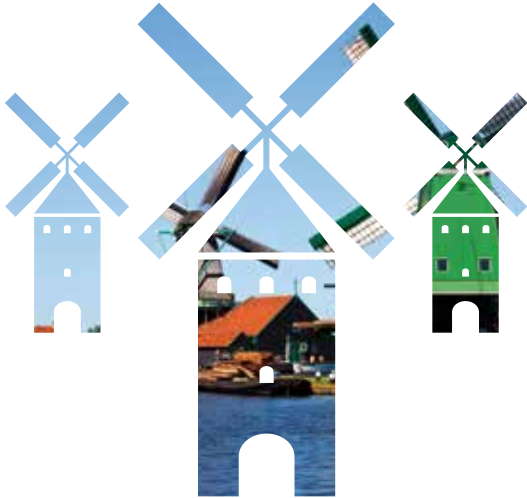
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cheese fairs have been preserved till nowadays. The Tourists will find interesting narrow medieval streets, numerous canals, the cathedral of St. Lawrence, and the Gothic Town Hall.



The Hague is the seat of government, parliament and the royal court, the third largest and one of the oldest cities in the country. It is also the place where the International Court of Justice is based. The historic center of the city and the old castle Binnenhof are among the best places to visit. Nearby, there is a palace called Mauritshuis, which houses one of the best art galleries in the world - the Royal Art Gallery. Not far from the Hague are the world-famous seaside resort Scheveningen and the city of Delft, the birthplace of Vermeer and the famous Dutch blue porcelain. Delft is also famous for its gorgeous Renaissance Town Hall, the Sentinel Tower, and the Monastery of St. Agatha.

Rotterdam, Europe's largest port and the Netherlands' second largest city, amazes guests with its daring architecture and business activity. The most well-preserved part of the city is Delfshaven with its narrow streets, canals, historic buildings, and windmills. The first 150ft 'skyscraper' in Europe, Het Witte Huys, was built here in 1898. The city is also famous for its beautiful botanical gardens, the Conservatory, the Museum of Ethnography, and the wonderful Rotterdam Zoo.

You can find more information about Dutch cities on [www.holland.com](http://www.holland.com)

# 5. Dutch Language



# Dutch Words and Phrases

## Numbers

one	een	twenty one	eenentwintig
two	twee	twenty two	tweeëntwintig
three	drie	twenty three	drieëntwintig
four	vier	twenty four	vierentwintig
five	vijf	twenty five	vijfentwintig
six	zes	twenty six	zesentwintig
seven	zeven	twenty seven	zevenentwintig
eight	acht	twenty eight	achtentwintig
nine	negen	twenty nine	negentwintig
ten	tien	thirty	dertig
eleven	elf	forty	veertig
twelve	twaalf	fifty	vijftig
thirteen	dertien	sixty	zestig
fourteen	veertien	seventy	zeventig
fifteen	vijftien	eighty	tachtig
sixteen	zestien	ninety	negentig
seventeen	zeventien	hundred	honderd
eighteen	achttien	thousand	duizend
nineteen	negentien		
twenty	twintig		

## Days of the Week

Monday	maandag
Tuesday	dinsdag
Wednesday	woensdag
Thursday	donderdag
Friday	vrijdag
Saturday	zaterdag
Sunday	zondag

## General Dutch words

baker/bakery	bakkerswinkel
bar	bar
barber	kapper
bicycle	fiets
book shop	boekenwinkel
breakfast	ontbijt
bus	bus
butcher	slager
butcher's shop	slagerswinkel
cafe/pub	cafe
car	auto
church	kerk
cinema	bioscoop
city hall	stadhuis

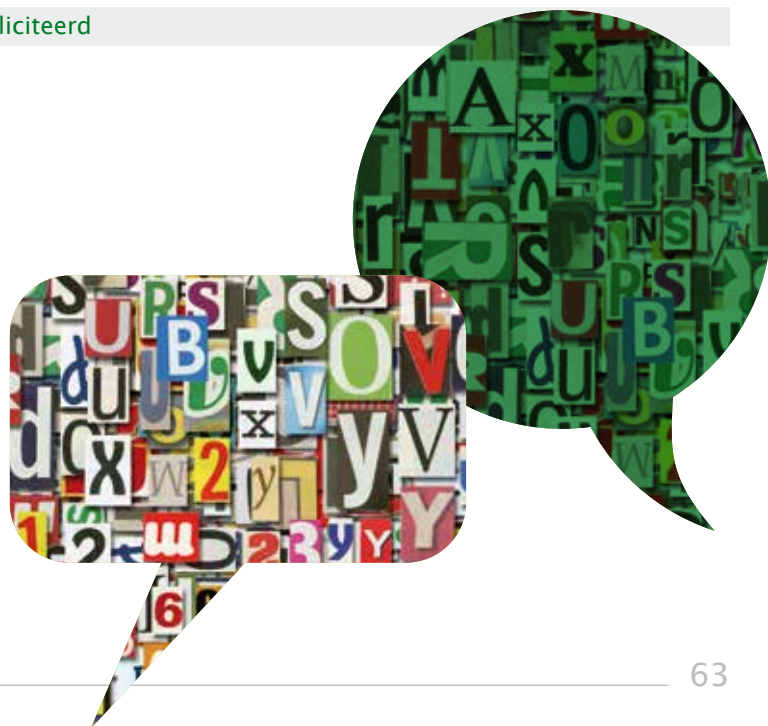
coffee	koffie
day after tomorrow	overmorgen
dentist	tandarts
Dutch	Nederlands
English	Engels
fish shop	viswinkel
flower shop	bloemenzaak
general physician	(huis)arts, dokter
good morning	goedemorgen
good afternoon	goedemiddag
good evening	goedenavond
twenty eight	achtentwintig
good luck	veel succes
hospital	ziekenhuis
please	alstublieft
information	informatie
left	links
library	bibliotheek
lunch	lunch
municipality	Gemeente
right	rechts

## Dutch Phrases

Welcome	Welkom
Hello	Hallo/Goededag
How are you?	Hoe gaat het met jou?
I'm fine, thanks. And you?	Goed, dank je. En met jou?
Long time no see	Lang niet gezien
What's your name?	Wat is jouw naam?/ Hoe heet je?/ Hoe heet u? /Wat is uw naam?
My name is	Ik heet ... Mijn naam is ...
Where are you from?	Waar kom je vandaan?
I am from ...	Ik kom uit ...
Good morning	Goedemorgen / Goeiemorgen
Good afternoon	Goedemiddag / Goeiemiddag
Good evening	Goedenavond
Good night	Goedenacht / Welterusten (rest well) Slaap wel
Goodbye	Tot ziens
Bye	Dag, Doeg, Doei
Good luck	Succes! Veel geluk!
Have a nice day	Nog een prettige dag/ Een goede dag verder
I understand	Ik begrijp het
I don't understand	Ik begrijp het niet
Please speak more slowly	Kunt u wat langzamer praten, alstublieft?
Please write it down	Zou u het voor mij willen opschrijven, alstublieft?
See you later	Tot straks
Do you speak Dutch?	Spreek je Nederlands?



Yes, a little	Ja, een beetje
How do you say ... in Dutch?	Hoe zeg je ... in het Nederlands?
How much is this?	Hoeveel kost dit?
I am sorry	Sorry /Het spijt me!
Thank you	Dank je /Dank je wel
With pleasure	Graag gedaan, Geen dank (no thanks)
Where's the toilet?	Waar is de WC? Waar is het toilet?
I love you	Ik hou van jou
Leave me alone!	Laat me met rust!
Merry Christmas	Prettige kerstdagen
Happy New Year	Gelukkig Nieuwjaar!
Happy Easter	Vrolijk Pasen, Zalige paasdagen, Zelig Pasen
Happy Birthday	Van harte gefeliciteerd



## Useful Websites

### NS.nl

NS.nl is the official site of Dutch Railways. You can plan your journey by train in any part of the Netherlands with train timings and costs for your travel. It's amazing and very handy.

### 9292.nl

9292.nl is the site that you need for planning your journey. It also features a journey planner but it gives you the maps to stations, the transit times between your means of transport and, if you use the Dutch version, it will also give you the cost of your travel. It is a door-to-door planner.

### Weer.nl

It is believed that conversations start with weather here in the Netherlands, and the Dutch are very good at complaining about the weather. The rain in the Netherlands is very unpredictable, and if you don't carry an umbrella, be prepared to be dampened by some rain. Therefore, before you go out every day, check the weather in your city at weer.nl.





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